



CASE STUDY TECHNOLOGY PARTNER

DocStor

Document Management

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DocStor is a UK-based company offering electronic document management solutions to organizations of all sizes. DocStor's new OEM partnership with Perceptive Software, formerly ISYS, allows the company to provide enterprise search functionality to ensure that existing and new clients can access required information, regardless of its location or format.

One of DocStor's major clients, the Royal Military Police (RMP), was looking to improve the search functionality in its DocStor system. The RMP is responsible for policing the UK military community worldwide, which requires storage of a significant amount of documentation as potential evidence. However, as the number of electronic documents increased, it was also crucial that the RMP could instantly access stored information that might relate to a specific crime or incident, with the flexibility to search all of its stored information from one centralized location.

The RMP had already been using Perceptive Search to provide enterprise search functionality for its intranet. Given the need to search across multiple repositories and virtually aggregate disparate content in a single interface, expanding the use of the Perceptive system was a logical decision.

“We have successfully worked with the Royal Military Police for a number of years and were keen to partner with ISYS to deliver a practical solution,” said Barry Minty from DocStor. “As soon as we looked into the situation in more detail it became clear that the two technologies were incredibly complementary and that the resulting solution for the client would significantly improve their working processes.”

Embedding Perceptive Search into the eStor product was straightforward using Integration Kit.

“We work with a number of OEM and third-party partners but were still taken aback by the ease of the ISYS implementation,” Minty said. “Integration Kit is incredibly simple and only a dozen or so API calls are required to achieve most of the functionality. It is therefore not necessary to spend days mastering the ISYS API set.”

The integration between Perceptive Search and eStor is paying dividends for the RMP, allowing it to search various document repositories and intranets from a single interface. It is a project that has provided incredible value for the client and has also opened up new opportunities for the teams to work more closely together in the future.

As a valued OEM partner, DocStor can now introduce Perceptive Search as an embedded component to its entire customer base.