



# 25 ways to use Perceptive Enterprise Search

With Perceptive Enterprise Search, you can find precise information inside every document, file and email generated across your organization. Here are 25 ways customers can use our technology to get the answers they need, wherever they are.

## Government

1. Respond to information requests (FOIA), finding and packaging relevant emails, scanned documents and electronic files quickly.
2. Find, isolate and remove personally identifiable information (PII) from network shares, and receive notification if more is added.

## Human Resources

3. Increase self-service, enabling employees to easily find answers to specific policy, benefit or other questions from an HR portal.
4. Sharpen recruiting by pinpointing candidates based on content in their resumes, correspondence, LinkedIn profiles and more.

## Education

5. Empower students to find the latest information on classes, schedules, activities and critical notices using mobile devices.
6. Provide unified access to research, archives, databases, core facilities management and other content scattered across multiple campus systems.

## Financial Services

7. Compile all documentation surrounding a loan application and easily direct the packet through the approval process.
8. Uncover relevant investment information from the thousands of emails that staff members are sent every day.
9. Empower customers to access your research and analysis online, searching through different sources to help them make decisions.

## Retail

10. Review marketing plans, logistical details, financial forecasts and planograms stored in regional SharePoint sites to prepare for an annual product rollout.
11. Enhance reputation management initiatives by analyzing social media and blogs to gauge customer opinion and respond quickly to negative sentiments.

## Customer Service

12. Enable customers to easily access the latest information about products, including safety notices, manuals and warranties.
13. Immediately answer questions about a new program, finding key details contained in emails, file shares and content repositories.

## Law Enforcement and Investigation

14. Share critical information with other departments and agencies regardless of what format it's in or where it's stored.
15. Discover the connections between relevant pieces of information hidden in any number of different sources.

## Legal

16. Access facts in a case, pulling vital details out of every knowledge database and document or case management system available.
17. Locate all intellectual property documents related to a new patent application and route them to the legal team.

## Compliance

18. Verify that information staff is sending overseas complies with international trade requirements.
19. Search for relevant information and apply a hold to prevent modification or deletion, ensuring the content is locked down.

### **Contract Management**

- 20.** Stay on top of expiring contracts and renewals, receiving automatic notifications when contracts are set to expire or milestones are due.
- 21.** Dramatically increase visibility to a large number of contracts stored in various locations, reporting on vital terms and figures.

### **Accounting**

- 22.** Gather all invoices contributing to excess spending on supplies and direct them to the right person for further review.
- 23.** Proactively identify all of the documents that could be from fraudulent sources or raise red flags during an audit.

### **Insurance**

- 24.** Enable agents to analyze information from anywhere using mobile devices to uncover possible fraud before processing claims.
- 25.** Answer customer questions in one step, immediately locating policy, claim and payment details from multiple systems.